



## Personal Satisfaction Survey

ID №: QKU/İEİS/MAS/

Date: 02.02.2025

### DEAR EMPLOYEES OF THE WESTERN CASPIAN UNIVERSITY!

**We would like to thank you for participating in the survey!**

#### GENERAL SECTION (INFORMATION ABOUT QUALIFICATION)

It is important for you to know the following:

1. Your participation in this survey is very important to us. The answers you provide will help improve and better structure future activities.
2. The identities of the participants will remain anonymous and will not be disclosed in any results.
3. It is required that all participants answer every question in the survey.

1. Form of Survey  
Administration

Online

2. Platform Used:

Msform, Jotform, Google  
forms

3. Data Collection:

Google drive, One drive

4. Analysis of Results:

Spss/R, Eweis, Power Bi

5. Gender

6. Age

7. Education

13. Evaluation criteria:



## Personal Satisfaction Survey

ID №: QKU/iEiS/MAS/

Date: 02.02.2025

### Questions

**1. How long have you been working at WCU?**

- a) 0–1 year
- b) 1–3 years
- c) 3–5 years
- d) 5 years or more

**2. Are freedom of thought and expression ensured at our university?**

- a) Agree
- b) Partially agree
- c) Disagree

**3. Are you satisfied with your current salary?**

- a) Satisfied
- b) Partially satisfied
- c) Not satisfied

**4. Are you informed about WCU's quality policy and development strategy?**

- a) I am informed
- b) I am partially informed
- c) I am not informed

**5. Are your job responsibilities clear to you?**

- a) Yes, I perform tasks according to my job description
- b) No, my tasks go beyond my job description
- c) I only perform tasks assigned by the administration

**6. Are you satisfied with the professional working environment within your team?**

- a) Agree
- b) Partially agree
- c) Disagree

**7. Does the university prioritize the personal and academic development of its staff?**

- a) Agree



## Personal Satisfaction Survey

ID No: QKU/IEIS/MAS/

Date: 02.02.2025

**b) Partially agree**

**c) Disagree**

**8. Are there healthy discussions and effective feedback processes between the administration and staff when problems arise?**

**a) Agree**

**b) Partially agree**

**c) Disagree**

**9 Are you promptly informed about changes and innovations that concern the interests of administrative staff?**

**a) Agree**

**b) Partially agree**

**c) Disagree**

**10. 10. Is your workplace fully equipped with the necessary information technologies (computer, other technical equipment, high-speed internet, etc.)?**

**Yes, fully equipped**

**No, not fully equipped**

**Partially equipped**

**11. I am satisfied with the university's security services:**

**a) Agree**

**b) Partially agree**

**c) Disagree**

**12. I am satisfied with the university's cafeteria/catering services:**

**a) Agree**

**b) Partially agree**

**c) Disagree**

**13. I am satisfied with the university's cleaning services:**

**a) Agree**

**b) Partially agree**

**c) Disagree**

**14. I am satisfied with the university's medical services:**



## Personal Satisfaction Survey

ID №: QKU/İİS/MAS/

Date: 02.02.2025

- a) Agree
- b) Partially agree
- c) Disagree

**15. I would recommend working at WCU to others:**

**Yes**

**No**

**I am unsure / I find it difficult to answer**

**Prepared by**

Head of the Quality Assurance Center

Cəfərova Nəzrin

**Approved by**

Executive Vice-Rector

**Page No**  
**4/4**